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# Care & Maintenance

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This cleaning guide is provided as a service only and should not be interpreted as a warranty.

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NO BOUNDARIES



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# BuzziFelt & Sliced BuzziFelt

Regular cleaning is important to maintain the appearance and prolong the life of the material. Dust and dirt wear down the material and also reduce its fire-retardant properties.

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## Do

- Vacuum-clean regularly.
- Remove dust using a soft brush, if needed.
- Treat spillages immediately.

## Don't

- Don't wash.
- Don't bleach.
- Don't use abrasive sponges or cloths.

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## Stain removal

First, scrape off any liquids or hardened residues with a spoon or a scoop before you proceed. Any loose particles must be vacuum cleaned before further cleaning. Liquids must be soaked up with an absorbent napkin or cloth.

- **Light stains:** carefully dab with a pH neutral soap and a clean damp cloth or sponge.
- **Greasy stains:** use appropriate detergents or solvents. In all cases, we recommend testing stain-removal agents on an inconspicuous area first, to see if any effects are visible.
- **Large, heavy stains:** professional dry clean is recommended.

**WARNING:** Do not rub the material hard because this could result in damage to the texture. Be careful when using solvents because these could dissolve the material beneath.



# Fabrics - Upholstery

Regular cleaning is important in order to keep the upholstery textile looking its best and to prolong its life. Dust and dirt wear down the textile and also reduce its fire-retardant properties.

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## Do

- Vacuum-clean regularly, at half power where appropriate.
- Remove dust using a soft brush, if needed.
- Treat spillages immediately.

## Don't

- Don't wash.
- Don't bleach.
- Don't use abrasive sponges or cloths.
- Don't steam products with a 3D pattern.

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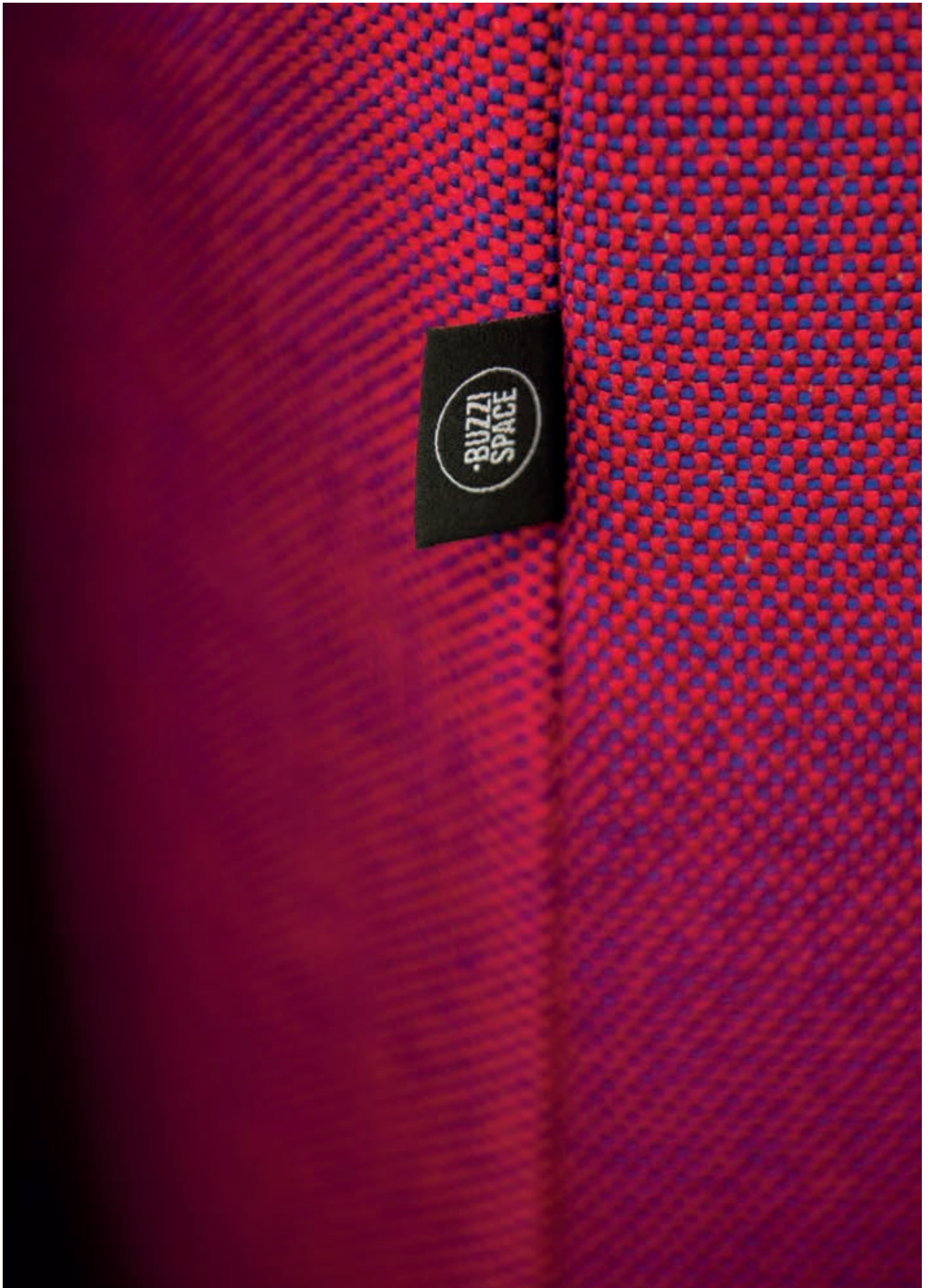
## Stain removal

First, scrape off any liquids or hardened residues with a spoon or a scoop before you proceed. Any loose particles must be vacuum cleaned before further cleaning. Liquids must be soaked up with an absorbent napkin or cloth.

- **Light stains:** carefully dab with a pH neutral soap and a clean damp cloth or sponge. Edge marks can be avoided by dabbing gently in circular motions towards the center of the stain with a clean lint-free cloth.
- **Greasy stains:** use appropriate detergents or solvents. In all cases, we recommend testing stain removal agents on an inconspicuous area first, to see if there are any effects.
- **Large, heavy stains:** professional dry clean is recommended.

Make sure to dry the fabric fully before use. It may also be necessary to use a hairdryer to avoid leaving edge marks. This applies especially to microfiber textiles.

**WARNING:** Do not rub the material hard because this could result in damage to the texture. Be careful when using solvents because these could dissolve the material beneath.





# Fabrics – Outdoor

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## Do

- Dust and dry thoroughly to remove all surface particles by vacuuming, air blasting, beating or brushing with a soft bristle brush.
- Treat spillages immediately.

## Don't

- Do not steam-iron
  - Don't use abrasive sponges or cloths
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## Stain removal

- First, scrape off any liquids or hardened residues with a spoon or a scoop before you proceed. Any loose particles must be vacuum cleaned before further cleaning. Liquids must be soaked up with an absorbent napkin or cloth.
- Clean with a neutral detergent mixed with lukewarm water (maximum 38 °C / 100 °F) and then rinse.
- For watermarks, sponge out as much as you can and rub gently with a moist cloth.

**SPECIAL RECOMMENDATION:** To keep your BuzziNordic ST900 cushions or BuzziShed Cover free from dirt, it is recommended that the items are stored in a cassette case or in a slipcover when not in use.



# Fabrics – Curtains

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## Do

- Wash yearly or more frequently, if used heavily.
- Treat spillages immediately.

## Don't

Don't use bleach or colorant.

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## Washing

- Check the maintenance label for each specific fabric collection for washing instruction.
- Load machine as little as possible, lowest spinning speed.
- Drip drying.
- Ironing or steaming be necessary using medium temperature.

**WARNING:** Shrinkage is likely to be about 1% in the length provided that no other information is given on our sample material or on [www.buzzi.space/products/types/fabrics](http://www.buzzi.space/products/types/fabrics)



# Leather - Upholstery

Regular cleaning is important in order to keep the upholstery leather looking its best and to prolong its life.

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## Do

- Remove dust by using a soft brush or moist cloth.
- Dust with a soft cloth regularly.
- Treat spillages immediately.

## Don't

- Don't wash.
  - Don't remove the leather from the product.
  - Don't use abrasive sponges or cloths.
  - Don't use sharp objects.
  - Don't expose to direct sunlight.
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## Stain removal

- Spills should be blotted with a soft absorbent cloth. Don't rub.
- Never use detergents, shoe polish, alkalized products.
- **Large, heavy stains:** professional dry clean is recommended.





# Solid Woods – Indoor

To ensure maximum lifetime of wood products, good maintenance is key. Following from the organic nature of wood, it develops its own character throughout the growth process, which is reflected in color, knots and structure. Every tree is unique, and therefore slight variations will appear in every piece of furniture.

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## Do

- Clean all surfaces frequently with a soft, water-dampened cloth, wiping in the direction of the grain.
- Use coasters under hot objects such as coffeepots and cups (avoid temperature extremes).
- Lift objects to move them.
- Immediately remove all liquids on wood surfaces by blotting them dry.
- Use a protective desk pad under all writing areas and business machines.
- Level the product to prevent items from sliding across the surface (and allow better movement of drawer slides).
- Try to expose the wood to constant level of humidity through the use of humidifiers or water evaporators. Ideally, the indoor humidity levels must be between 50% and 60% to avoid wood shrinks and small cracks and splits to occur.

## Don't

- Don't use abrasive sponges or cloths.
- Don't clean or wipe against the grain.
- Don't expose the furniture to extreme heat, cold or humidity variations (keep away from radiators, air conditioning vents, humidifiers, fireplaces, etc.).
- Don't place hot object directly on the wood as this may cause rings to form.
- Don't pull items across the wood as this will scratch the surface.
- Don't expose the furniture to strong sunlight (this will accelerate changes in the color of the wood).
- Don't use harsh solvents - they might cause the finish to deteriorate.
- Don't use glass cleaners or waxes.
- Don't use furniture polishes as they build up layers which trap dirt and particles which can scratch surfaces and leave a smeared appearance.
- Don't allow water to stand on the wood surface.

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## Stain removal

- **Surface water - dried droplets:** Rub a damp sponge over the surface and wipe dry.
- **Drinks:** Soak up and rub with a damp cloth and wipe dry.
- **Grease:** Wipe with a wet sponge and washing-up liquid, rinse and dry.
- **Glue, nail varnish:** Call a professional cleaner, if possible. Most varnishes/lacquers are attacked by acetone.
- **Ink, permanent marker:** Clean immediately with methylated spirits or lemon juice. Some indelible pens can leave a mark on the varnish, if cleaning is not done straight away.

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## Refinishing

In the event that scratching or marring has occurred, we recommend that refinishing be carried out by a professional furniture refinishing company.



# Laminates

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## Do

- Clean all surfaces frequently with a soft, water-dampened cloth.
- Use coasters under hot objects such as coffeepots and cups (avoid extreme temperatures).
- Lift objects to move them.
- Remove immediately all liquids on surfaces by blotting them dry.
- Use a protective desk pad under all writing areas and business machines.

## Don't

- Don't use abrasive sponges as this will scratch the surface.
- Don't expose the furniture to extreme heat, cold or humidity variations (keep away from radiators, air conditioning vents, humidifiers, fireplaces, etc.).
- Don't pull items across the laminate as this may scratch the surface.
- Expose the furniture to strong sunlight (this will accelerate changes in the color of the wood furniture).
- Don't use harsh solvents - they might cause the finish to deteriorate.
- Don't use glass cleaners or waxes.
- Don't use furniture polishes as they build up layers which trap dirt and particles which can scratch surfaces and leave a smeared appearance.
- Don't allow water to stand on the wood surface.

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## Stain removal

- **Surface water - dried droplets:** Rub a damp sponge over the surface and wipe dry.
- **Drinks:** Soak up and rub with a damp cloth and wipe dry.
- **Grease:** Wipe with a wet sponge and washing-up liquid, rinse and dry.
- **Glue, nail varnish:** Call a professional cleaner, if possible. Most varnishes/lacquers are attacked by acetone.
- **Ink, permanent marker:** Clean immediately with methylated spirits or lemon juice. Some indelible pens can leave a mark on the varnish, if cleaning is not done straight away.

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## Refinishing

In the event that scratching or marring has occurred, we recommend that refinishing be carried out by a professional furniture refinishing company.

# Linoleum

Linoleum is a unique surfacing material renowned for its elegance, durability, ease of cleaning and years of quality performance. It is naturally antistatic so it doesn't attract dust and it is resistant to fingerprints. Everyday cleaning is as simple as wiping with a cloth or sponge.

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## Do

- Clean all surfaces frequently with a soft, water-dampened cloth.
- Use coasters under hot objects such as coffeepots and cups (avoid extreme temperatures).
- Lift objects to move them.
- Remove immediately all liquids on surfaces by blotting them dry.
- Use a protective desk pad under all writing areas and business machines.

## Don't

- Don't use abrasive sponges as this will scratch the surface.
- Don't store steel wool pads on your countertop; the metal can rust and leave stains.
- Don't pull sharp items across the laminate as this may scratch the surface.

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## Stain removal

- Clean all surfaces frequently with a soft, water-dampened cloth, optional a pH-neutral detergent can be used. Apply the cleaner and wipe it off. Do not leave the cleaner to dry on the surface. Periodically, rinse thoroughly with warm water and wipe dry.
- Remove stains immediately after spillage (such as ink, coffee, tea, red wine).
- Prevent stubborn stains from forming; use coasters under flowerpots, vases, cups etc.
- For stubborn stains such as ink and pencil, or for sticky residue from stickers, adhesive or tape residue, use a clean cloth and neutral cleaner.
- Prolonged exposure from chemicals like bleach, acetone, acids, abrasive cleaners, drain cleaner, dyes (hair, textile or food), oven cleaners, rust removers, or toilet bowl cleaners can permanently damage the surface. Wipe up spills immediately, clean with a mild detergent and rinse several times with water.

**WARNING:** As linoleum is made from natural raw materials, different production runs may show slight color variations.



# Ceramics

Ceramic is an extremely hard-wearing and durable material that can withstand the most vigorous of daily wear and tear that comes with modern living and working.

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## Do

- Clean the surface regularly with water and a neutral detergent using a soft cloth. Rinse with plenty of water then dry the surface with a soft cloth or paper towel.

## Don't

- Do not use acid-based or alkaline products
- Do not leave stains to stand on the surface, the removal of stains is much easier if cleaning is performed immediately.

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## Stain removal

- Clean all surfaces frequently with a soft, water-dampened cloth, optional a pH-neutral detergent can be used. Apply the cleaner and wipe it off. Do not leave the cleaner to dry on the surface. Periodically, rinse thoroughly with warm water and wipe dry.
- Remove stains immediately after spillage.

**WARNING:** Marks or stains found on the surfaces are usually the result of an incorrect and not thorough cleaning.



# Metals

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## Do

- Clean as needed using a soft cloth or brush with a mild detergent.
- Use coasters under hot objects such as coffeepots and cups (avoid temperature extremes).
- Lift objects to move them.
- Use a protective desk pad under all writing areas and business machines.

## Don't

- Don't use abrasive cleansers abrasive cloths or sponges as this will scratch the surface.
- Don't use cleaners containing chlorine.
- Don't expose the furniture to extreme heat, cold or humidity variations (keep away from radiators, air conditioning vents, humidifiers, fireplaces, etc.).
- Don't pull items across the metal as this may scratch the surface.

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## Stain removal

- Use warm water and a non-abrasive cloth and pH neutral solution.
- Dry the metal after cleaning.

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## Refinishing

In the event that scratching or marring has occurred, we recommend that refinishing be carried out by a professional furniture refinishing company.



# Moss

BuzziMood Moss is maintenance-free and does not require natural sunlight, water nor pruning.

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## Do

Make sure the room has an air humidity of 30% or more, that is recommended to keep the moss soft and elastic.

## Don't

- Don't water or spray.
- Don't install in the close proximity of a heat source or an air conditioning system.
- Avoid touching the moss.

**WARNING:** Since moss is a natural product, the typical scent of the moss may remain during the first period but will dissipate over time. The scent is completely harmless.

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# Thank you

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